

22nd April 2020

Dear parent(s)/caretaker(s),

We would like to inform you about the compensation of the parental contribution during the closure of the child's childcare center from Monday 16th March until Monday 11th May 2020.

Compensation

In recent weeks, a lot of work has been done on a national level to find a process for this compensation. This took time because the government and childcare organisations wanted the simplest possible arrangement: minimal extra work for parents and child care organisations, maintaining the privacy of the parent, and a meticulous execution that will minimise errors.

We are pleased to inform you that the compensation regulations for the parental contribution is now complete. In this letter we will explain the details outlining what we ask of you and what you can expect from us. On completion we hope you will know where you stand financially.

You are reimbursed part of the costs for childcare via the childcare allowance (kinderopvangtoeslag) and there is a part of the costs that you pay yourself; that is your personal contribution. You pay the entire amount of the invoice to Allente. The government will compensate for the time missed due to the Corona Crisis, the contribution of parents to the maximum hour rate used by the tax authorities. For "kinderdagverblijven en peuterspeelzalen" (nurseries and playgroups), this is €8.17 per hour, for "BSO" (out-of-school care) €7.02 per hour, for "gastouderopvang" (childminder childcare) € 6.27 per hour. Our regular child care rate is below this maximum hour rate. However, the rate of the contracts for flexible child care is above the maximum hourly rate. We as a childcare organisation will pay the difference between the maximum hourly rate and the hourly rate that we charge to you. This means that the full cost will be reimbursed to you; partly through the government in the form of a subsidy and partly through Allente.

No action needed

In principle we require no further action from you. You do not have to contact the government or Allente. The amount you receive from Allente will be transferred mid June to the account number known to us. The money you receive from the government is paid by the Social Insurance Bank (SVB), and will be paid into the account where your childcare allowance is received. The portion you receive from the government will be a one-off payment from the period 16th March through to 11th May 2020, this amount will be transferred in June or July 2020.

When do you have to take action yourself?

If your income is reduced over the period of time the childcare location has been closed, we ask you to inform the Belastingdienst via mijntoeslagen.nl as soon as possible. When your

income is reduced, you are entitled to a higher amount of childcare allowance. This modification can be made through the Belastingdienst and should be processed by the next payment of your childcare benefit.

Municipal subsidy

You do not receive a childcare allowance, but you make use of a municipal subsidy for the costs of “vroegschoolse educatie” or Early Childhood Education (VVE), “peuteropvang” or toddler care or care based on a “sociaal-medische indicatie”, or socio-medical indication (SMI)? Or do you receive an allowance from the municipal for the costs of toddler care because you have no right to the child care allowance? Every month you will receive an invoice from Allente for your own contribution to your child’s care. We will reimburse this personal contribution for the period of the closure. Mid June we will transfer this amount to you to the account number known to us.

What if I do not receive a childcare allowance?

It is not yet clear whether compensation is possible for parents who do not receive a childcare allowance and who pay the childcare costs entirely themselves. The government is investigating this option and will come to a solution at a later date. In the declaration of intent, there are no distinctions made, therefore we assume that this will be solved at a later time.

What do we ask of you?

We will execute the collection of childcare fees for the month of May on 29th April 2020. We ask you not to stop or reverse this collection, even if you are not currently using childcare.

There are several reasons why we ask you to pay the invoice:

1. We are able to continue to provide emergency childcare to children of parents working in the vital sectors.
2. You will keep your right to childcare allowance.
3. Your child’s place at their location will remain.
4. When your childcare location re-opens, your child can return to the normal rhythm with trusted and familiar caregivers.

Even if you do not use the emergency childcare provided all costs incurred will be reimbursed, if you are receiving childcare allowance.

If you have stopped the collection of fees we request that you still pay the invoice for March and April. If you have issues with this, we ask you to contact us, see below the contact details.

Overview

- If you have paid your invoice in March and April, you will receive your own contribution back. The government will go by the data as known to the Belastingdienst.
- Mid June the part of your own contribution which consists of the amount you paid above our maximum hourly rate will be repaid by Allente.



- The amount repaid by the government will be a one-off payment paid at the end of the period of closure of the childcare location. Emergency care is free of charge. Parents who use the emergency childcare – even if they were to use more hours than agreed upon, will not need to pay any extra.
- If your income drops during the closure period we ask you to inform the Belastingdienst via mijntoeslagen.nl

For more information, please refer to our website to frequently asked questions. If you have any questions, you can always contact us via the department Planning & Plaatsing:

Telephone: 0226-320208

Email: plaatsing@allente-opvang.nl

You can also consult the government website

Finally, we would like to thank you for your support, your understanding and the attentive messages during this time. It is a strange time, but it's heartwarming to see how involved everyone is and this implies trust in Allente.

We wish everyone a lot of strength in the coming weeks, we miss the children very much and hope to see you and your child in good health from 11th May!

With best regards,

Monique Mul

Director Allente opvang